

## **YOUR JOURNEY**

Welcome to Colorado Works! There's so much more to the program than cash assistance. Together we will walk a path to help improve your family's well-being.

Once your application is received, here's what you can expect.

You will first have an initial interview with an eligibility worker to determine your eligibility. The amount you receive each month depends on the size of your household and your income.

You will then meet with a case manager who will help you develop an **Individualized Plan (IP).** 

- Your IP includes other assistance to meet your family's basic needs, like housing costs, child care, and transportation. As well as services and supports surrounding safety planning, counseling, recovery, physical and mental health, and life and communication skills.
- You will also have access to:
  - Education and career development
  - Trainings and certifications
  - Money management services
  - Legal assistance
  - Recreational and cultural experiences









Your case manager will coordinate your supportive payments and refer you to any other resources you may need. Payments are done through an **Electronic Benefits Transfer (EBT)** card or direct deposit.



Once you have your IP, you will meet with your case manager regularly to make sure everything is on track.

- During these meetings you will provide all the paperwork needed to ensure you reach your goals.
- Always make sure to communicate with your case manager if there are any changes to your situation or you are experiencing challenges.











