

**2027-2029 Family National
Performance Indicators and Services
by Domain Reference Sheet**

Employment

Name of CSBG Eligible Entity Reporting:
State:
Employment (FNPI 1)
FNPI 1a The number of unemployed youth who obtained employment to gain skills or income.
FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).
FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).
FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).
FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).
FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).
FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).
Employment (FNPI 1)
FNPI 1h The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.
FNPI 1h.1 Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase .
FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through hours worked increase .
FNPI 1h.3 Of the above, the number of employed participants who increased benefits related to employment.

Name of CSBG Eligible Entity Reporting:
Other Employment Outcome Indicator (FNPI 1z)
FNPI 1z.1 The number of individuals _____.

Education and Cognitive Development Indicators

Name of CSBG Eligible Entity Reporting:
State:
Education and Cognitive Development (FNPI 2)
FNPI 2a The number of children (0 to 5) who demonstrated improved emergent literacy skills.
FNPI 2b The number of children (0 to 5) who demonstrated skills for school readiness.
FNPI 2c The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).
FNPI 2c.1 Early Childhood Education (ages 0-5)
FNPI 2c.2 1st grade-8th grade
FNPI 2c.3 9th grade-12th grade
FNPI 2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)
FNPI 2d.1 Early Childhood Education (ages 0-5)
FNPI 2d.2 1st grade-8th grade
FNPI 2d.3 9th grade-12th grade
FNPI 2e The number of parents/caregivers who improved their home environments.
FNPI 2f The number of adults who demonstrated improved basic education.
FNPI 2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.
FNPI 2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.
FNPI 2i The number of individuals who obtained an Associate's degree.
FNPI 2j The number of individuals who obtained a Bachelor's degree.

Other Education and Cognitive Development Outcome Indicator (FNPI 2z)
FNPI 2z.1 The number of individuals _____.

Income and Asset Building Indicators

Name of CSBG Eligible Entity Reporting:
State:
Income and Asset Building (FNPI 3)
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days .
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for 180 days .
FNPI 3c The number of individuals who opened a savings account or IDA .
FNPI 3d The number of individuals who increased their savings .
FNPI 3e The number of individuals who used their savings to purchase an asset .
FNPI 3f The number of individuals who purchased a home.
FNPI 3g The number of individuals who improved their credit scores .
FNPI 3h The number of individuals who increased their net worth .
FNPI 3i The number of individuals engaged with the Community Action Agency who report improved financial well-being .

Other Income and Asset Building Outcome Indicator (FNPI 3z)
FNPI 3z.1 The number of individuals _____.

Housing Indicators

Name of CSBG Eligible Entity Reporting:
State:
Housing (FNPI 4)
FNPI 4a The number of individuals experiencing homelessness who obtained safe temporary shelter .
FNPI 4b The number of individuals who obtained safe and affordable housing .
FNPI 4c The number of individuals who maintained safe and affordable housing for 90 days .
FNPI 4d The number of individuals who maintained safe and affordable housing for 180 days .
FNPI 4e The number of individuals who avoided eviction .
FNPI 4f The number of individuals who avoided foreclosure .
FNPI 4g The number of individuals who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).
FNPI 4h The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.

Other Housing Outcome Indicator (FNPI 4z)
FNPI 4z.1 The number of individuals _____.

Health and Social/Behavioral Development Indicators

Name of CSBG Eligible Entity Reporting:
State:
Health and Social/Behavioral Development (FNPI 5)
FNPI 5a The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).
FNPI 5b The number of individuals who demonstrated improved physical health and well-being.
FNPI 5c The number of individuals who demonstrated improved mental and behavioral health and well-being .
FNPI 5d The number of individuals who improved skills related to the adult role of parents/ caregivers.
FNPI 5e The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.
FNPI 5f The number of seniors (65+) who maintained an independent living situation.
FNPI 5g The number of individuals with disabilities who maintained an independent living situation.
FNPI 5h The number of individuals with a chronic illness who maintained an independent living situation.
FNPI 5i The number of individuals with no recidivating event for six months.
FNPI 5i.1 Youth (ages 14-17)
FNPI 5i.2 Adults (ages 18+)

Other Health and Social/Behavioral Development Outcome Indicator (FNPI 5z)
FNPI 5z.1 The number of individuals _____.

Civic Engagement and Community Involvement Indicators

Name of CSBG Eligible Entity Reporting:
State:
Civic Engagement and Community Involvement Indicators (FNPI 6)
FNPI 6a The number of individuals who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.
FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.
FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.
Other Civic Engagement and Community Involvement Outcome Indicator (FNPI 6z)
FNPI 6z.1 The number of individuals _____.

Multiple Domains

Name of CSBG Eligible Entity Reporting:
State:
Outcomes Across Multiple Domains (FNPI 7)
FNPI 7a The number of individuals who achieved one or more outcomes in the identified National Performance Indicators in one or more domains.

Other Outcome Indicator (FNPI 7z)
FNPI 7z.1 The number of individuals _____.

Employment Services

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Employment Services (SRV 1)	Unduplicated Number of Individuals Served
Skills Training and Opportunities for Experience (SRV 1a-f)	
SRV 1a Vocational Training	
SRV 1b On-the-Job and other Work Experience	
SRV 1c Youth Summer Work Placements	
SRV 1d Apprenticeship/Internship	
SRV 1e Self-Employment Skills Training	
SRV 1f Job Readiness Training	
Career Counseling (SRV 1g-h)	
SRV 1g Workshops	
SRV 1h Coaching	
Job Search (SRV 1i-n)	
SRV 1i Coaching	
SRV 1j Resume Development	
SRV 1k Interview Skills Training	
SRV 1l Job Referrals	
SRV 1m Job Placements	
SRV 1n Pre-employment physicals, background checks, etc.	
Post Employment Supports (SRV 1o-p)	
SRV 1o Coaching	
SRV 1p Interactions with employers	
Employment Supplies (SRV 1q)	
SRV 1q Employment Supplies	

Education and Cognitive Development Services

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Education and Cognitive Development Services (SRV 2)	Unduplicated Number of Individuals Served
Child/Young Adult Education Programs (SRV 2a-j)	
SRV 2a Early Head Start	
SRV 2b Head Start	
SRV 2c Other Early-Childhood (0-5 yr. old) Education	
SRV 2d K-12 Education	
SRV 2e K-12 Support Services	
SRV 2f Financial Literacy Education	
SRV 2g Literacy/English Language Education	
SRV 2h College-Readiness Preparation/Support	
SRV 2i Other Post Secondary Preparation	
SRV 2j Other Post Secondary Support	
School Supplies (SRV 2k)	
SRV 2k School Supplies	
Extra-curricular Programs (SRV 2l-q)	
SRV 2l Before and After School Activities	
SRV 2m Summer Youth Recreational Activities	
SRV 2n Summer Education Programs	
SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	
SRV 2p Mentoring	
SRV 2q Leadership Training	
Adult Education Programs (SRV 2r-z)	
SRV 2r Adult Literacy Classes	
SRV 2s English Language Classes	
SRV 2t Basic Education Classes	
SRV 2u High School Equivalency Classes	
SRV 2v Leadership Training	
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)	
SRV 2x Applied Technology Classes	
SRV 2y Post-Secondary Education Preparation	
SRV 2z Financial Literacy Education	
Post-Secondary Education Supports (SRV 2aa)	
SRV 2aa College applications, text books, computers, etc.	
Financial Aid Assistance (SRV 2bb)	
SRV 2bb Scholarships	
Home Visits (SVR 2cc)	
SRV 2cc Home Visits	

Income and Asset Building Services

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Income and Asset Building Services (SRV 3)	Unduplicated Number of Individuals Served
Training and Counseling Services (SRV 3a-f)	
SRV 3a Financial Capability Skills Training	
SRV 3b Financial Coaching/Counseling	
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	
SRV 3d First-time Homebuyer Counseling	
SRV 3e Foreclosure Prevention Counseling	
SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes	
Benefit Coordination and Advocacy (SRV 3g-l)	
SRV 3g Child Support Payments	
SRV 3h Health Insurance	
SRV 3i Social Security/SSI Payments	
SRV 3j Veteran's Benefits	
SRV 3k TANF Benefits	
SRV 3l SNAP Benefits	
Asset Building (SRV 3m-o)	
SRV 3m Saving Accounts/IDAs and other asset building accounts	
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	
SRV 3o VITA, EITC, or Other Tax Preparation programs	
SRV 3p Loans And Grants (SRV 3p-q)	
SRV 3p Micro-loans	
SRV 3q Business incubator/business development loans	

Housing Services

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Housing Services (SRV 4)	Unduplicated Number of Individuals Served
Housing Payment Assistance (SRV 4a-e)	
SRV 4a Financial Capability Skill Training	
SRV 4b Financial Coaching/Counseling	
SRV 4c Rent Payments (includes Emergency Rent Payments)	
SRV 4d Deposit Payments	
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)	
Eviction Prevention Services (SRV 4f-h)	
SRV 4f Eviction Counseling	
SRV 4g Landlord/Tenant Mediations	
SRV 4h Landlord/Tenant Rights Education	
Utility Payment Assistance (SRV 4i-l)	
SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)	
SRV 4j Utility Deposits	
SRV 4k Utility Arrears Payments	
SRV 4l Level Billing Assistance	
Housing Placement/Rapid Re-housing (SRV 4m-p)	
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	
SRV 4n Transitional Housing Placements	
SRV 4o Permanent Housing Placements	
SRV 4p Rental Counseling	
Housing Maintenance & Improvements (SRV 4q)	
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	
Weatherization Services (SRV 4r-t)	
SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc.)	
SRV 4t Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Health and Social/Behavioral Development Services (SRV 5)	Unduplicated Number of Individuals Served
Health Services, Screening and Assessments (SRV 5a-j)	
SRV 5a Immunizations	
SRV 5b Physicals	
SRV 5c Developmental Delay Screening	
SRV 5d Vision Screening	
SRV 5e Prescription Payments	
SRV 5f Doctor Visit Payments	
SRV 5g Maternal/Child Health	
SRV 5h Nursing Care Sessions	
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	
SRV 5j Health Insurance Options Counseling	
Reproductive Health Services (SRV 5k-o)	
SRV 5k Coaching Sessions	
SRV 5l Family Planning Classes	
SRV 5m Contraceptives	
SRV 5n STI/HIV Prevention Counseling Sessions	
SRV 5o STI/HIV Screenings	
Wellness Education (SRV 5p-q)	
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)	
SRV 5q Exercise/Fitness	
Mental/Behavioral Health (SRV 5r-x)	
SRV 5r Detoxification Sessions	
SRV 5s Substance Abuse Screenings	
SRV 5t Substance Abuse Counseling	
SRV 5u Mental Health Assessments	
SRV 5v Mental Health Counseling	
SRV 5w Crisis Response/Call-In Responses	
SRV 5x Domestic Violence Programs	
Support Groups (SRV 5y-aa)	
SRV 5y Substance Abuse Support Group Meetings	
SRV 5z Domestic Violence Support Group Meetings	
SRV 5aa Mental Health Support Group Meeting	

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Health and Social/Behavioral Development Services (Cont'd.)	Unduplicated Number of Individuals Served
Dental Services, Screenings and Exams (SRV 5bb-ee)	
SRV 5bb Adult Dental Screening/Exams	
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)	
SRV 5dd Child Dental Screenings/Exams	
SRV 5ee Child Dental Services (including Emergency Dental Procedures)	
Nutrition and Food/Meals (SRV 5ff-jj)	
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)	
SRV 5gg Community Gardening Activities	
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
SRV 5ii Prepared Meals	
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	
Family Skills Development (SRV 5kk-mm)	
SRV 5kk Family Mentoring Sessions	
SRV 5ll Life Skills Coaching Sessions	
SRV 5mm Parenting Classes	
Emergency Hygiene Assistance (SRV 5nn-oo)	
SRV 5nn Kits/boxes	
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	

Civic Engagement and Community Involvement

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Civic Engagement and Community Involvement Services (SRV 6a-f)	Unduplicated Number of Individuals Served
SRV 6a Voter Education and Access	
SRV 6b Leadership Training	
SRV 6c Tri-partite Board Membership	
SRV 6d Citizenship Classes	
SRV 6e Getting Ahead Classes	
SRV 6f Volunteer Training	

Services Supporting Multiple Domains

Name of CSBG Eligible Entity Reporting:	
State:	UEI:
Services Supporting Multiple Domains (SRV 7)	Unduplicated Number of Individuals Served
Case Management (SRV 7a)	
SRV 7a Case Management	
Eligibility Determinations (SRV 7b)	
SRV 7b Eligibility Determinations	
Referrals (SRV 7c)	
SRV 7c Referrals	
Transportation Services (SRV 7d)	
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	
Childcare (SRV 7e-f)	
SRV 7e Child Care subsidies	
SRV 7f Child Care payments	
Eldercare (SRV 7g)	
SRV 7g Day Centers	
Identification Documents (SRV 7h-j)	
SRV 7h Birth Certificate	
SRV 7i Social Security Card	
SRV 7j Driver's License	
Re-Entry Services (SRV 7k)	
SRV 7k Criminal Record Expungements	
Immigration Support Services (SRV 7l)	
SRV 7l Immigration Support Services (relocation, food, clothing)	
Legal Assistance (includes emergency legal assistance) (SRV 7m)	
SRV 7m Legal Assistance	
Emergency Clothing Assistance (SRV 7n)	
SRV 7n Emergency Clothing Assistance	
Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government) (SRV 7o)	
SRV 7o Mediation/Customer Advocacy Interventions	