

PLANNING AND COMMUNITY DEVELOPMENT

PCD QUICK TIPS- CODE ENFORCMENT

There are five Code Enforcement Officers that serve the citizens of unincorporated El Paso County. Enforcement action is complaint driven so citizens must report their concerns to Code Enforcement. Citizens may report a violation anonymously; however, citizens are encouraged to provide their contact information when submitting a complaint. This information will allow Code Enforcement staff to contact citizens to provide updates or request additional information. Please note that any information provided to Code Enforcement is subject to the Colorado Open Records Act.

Common Code Enforcement Violations

- Weeds over 9 inches
- Occupied vehicles
- Trash and rubbish
- Inoperable vehicles
- Home occupation violations
- Setback requirements
- Animal keeping
- Additional dwelling units
- Establishing a Use without Approval

Code Enforcement Does Not Enforce the Following

- On-street parking
- Noise

- **Building permits**
- Animal welfare

- Vacation rentals
- Private easements
- Housing standards
- Ice/snow on sidewalks

How to Submit a Complaint

To submit a complaint, visit "epcdevplanreview.com."

Under "Getting Started", click on the option labeled "Submit Code Enforcement Complaint". Fill out the complaint form to include the address of the property in violation, the Ordinance and/or Land Development Code violations, a description of the violation(s), pictures of the violation (optional), and your contact information. If you choose to submit a complaint anonymously, please note that Code Enforcement will not be able to contact you with questions or follow up.

How to Search Code Enforcement Cases

To search open Code Enforcement cases, visit "epcdevplanreview.com"

- Under "Public Read-only Access.", select "See all applications being reviewed now."
- On the new page, look for "Type."
- Click the arrow and choose "Code Enforcement."
- Click on the **"Search"** box.
- You will now see all the open Code Enforcement cases.
- Enter an address or parcel number to check for any open complainants on a specific property.

Resources

Please make sure to report your concerns to the correct agency.

- On-street parking: El Paso County Sheriff's Office- 719-390-5555
- Noise: El Paso County Sheriff's Office- 719-390-5555
- Building without a permit: Pikes Peak Regional Building- 719-327-2880
- Animal welfare: El Paso County Sheriff's Office- 719-390-5555 and/or Animal Law Enforcement (if applicable) at 719-302-8798

View the Land Development Code and Ordinances online at <u>library.municode.com/co/el paso county</u>.

Contact Us

Code Enforcement Officers are field based, to contact an officer please refer to your paperwork for their phone number and email or call the main office at 719-520-6300.